



Tech Info Library

PhotoFlash 2.0: Type 11 Errors on PCI-based Power Macs (9/96)

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Security: Everyone

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TOPIC -----

Whenever I click on the Enhance menu in PhotoFlash 2.0 on my Power Macintosh 9500, I get a Type 11 error. What is wrong?

DISCUSSION -----

This error may occur on any PCI-based Power Macintosh including the Power Macintosh 5400/7200/7500/7600/8500/9500, and Performa 6400 computers.

This problem is resolved in the PhotoFlash 2.0.1 update, which is available from online services.

NOTE:

The QuickTake 150 software v.2.0.1 installs PhotoFlash 2.0. The version of PhotoFlash must be 2.0.1 to work properly with PCI-based Power Macintosh computers. Use the Get Info from the file menu to determine the version of PhotoFlash you have installed.

What is Included in the Update

The update is a self-extracting archive containing an installer application. When you double-click the installer icon, a dialog prompts you to find the PhotoFlash application. You need to highlight the PhotoFlash application, then click continue.

These articles can help you locate the PhotoFlash software update mentioned here:

- "Where To Find Apple Software Updates" -- Lists online services for free Apple software updates.

- "Obtaining Apple Product Support in the USA" -- Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Article Change History:

19 Sep 1996 - Added information on QuickTake 150 and Update.

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