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Personal LW SC: Use Regular Tray W/ Desktop Printing (10/95)

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Security: Everyone

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TOPIC -----

When printing using the manual feed option on the Personal LaserWriter SC with desktop printing enabled, the computer bombs with a bus error. This does not happen with desktop printing disabled. How can I correct this?

DISCUSSION -----

There is a conflict between the Desktop PrintMonitor and the Personal LaserWriter SC driver. When printing using the manual feed, the bus error occurs. This conflict occurs with both Desktop PrintMonitor versions 1.0.1 and 1.0.3.

The problem is related to the method that the drivers use to communicate with the printers during certain functions. The solution has been identified by engineering and is scheduled to be fixed in the next revision of the Desktop Printing software.

The present workaround is to use the regular paper tray, and not manual feed.

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19 Oct 1995 - Reviewed for technical accuracy.

Support Information Services

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