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DOS Compatibility Card: Can't Quit PC Print Spooler (10/95)

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Security: Everyone

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TOPIC -----

I've had problems printing from the DOS environment of my Macintosh DOS Compatible computer, and now I can't get PC Print Spooler to quit. I can get nothing at all to print from the PC environment. What is wrong, and how can I remedy it?

DISCUSSION -----

You may have a failed print job in your Spooler folder (the folder that holds queued print jobs from the PC environment). One failed print job can stop all jobs behind it from printing. In order to clear the Spooler folder, which will in turn stop the PC Print Spooler from being activated every time you start your Macintosh, follow the steps below:

Step 1

Start your Macintosh computer with extensions off by pressing the shift key. Keep pressing the shift key until the message, "Welcome to Macintosh. Extensions off." appears.

Step 2

Open the System Folder, open the Preferences folder, and locate the Spooler folder. Now throw the Spooler folder into the Trash and select the Empty Trash command from the Special menu.

Step 3

Restart your Macintosh computer. The next time a print job is sent from the PC environment, a new Spooler folder will be created, and your PC print jobs should now print normally.

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