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MAE 2.0 and MS Office Floppy Disk Install Issue (10/95)

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Security: Everyone

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TOPIC -----

I'm having problems installing Microsoft (MS) Office on my SCARCStation with MAE 2.0 and Solaris 2.4. The installation generally fails towards the end of the installation process. Is there a known issue when using the Microsoft 1.6 MB floppy disk format?

DISCUSSION -----

Yes, there can be an issue with a Microsoft Office floppy disk installation. This issue is in an MAE Tech Note, a portion of which is below:

MAE and Microsoft Office

Microsoft has instituted a new floppy disk format (known as DMF -- Distributed Media Format) that permits distribution of software on a smaller number of floppy disks. This is accomplished by using a format of 1.6 MB which cannot be read by current PC-compatible (360 KB/720 KB/1.4 MB) or Apple (400 KB/800 KB/1.4 MB) floppy drives and requires the installer program to read the floppies. The special installer modifies the hardware floppy driver to support this new format.

To properly install MS Office for use with MAE, you either need a CD, or a floppy disk set that does not use DMF. When running the install, select a new folder when asked, to specify the directory for installation. The directory created will then be the installation folder, and the install will proceed normally.

In addition, when asked to update Excel graphs, select No.

Support Information Services

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