Tech Info Library

ImageWriter II: Color Printing Not Supported by Driver (5/96)

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Revised:        5/6/96
Security:       Everyone


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TOPIC -----------------------------------------------------------

I cannot get my ImageWriter II printer to print in color. Color printing is not
an option in either the Page Setup, or the Print dialog. How can I get the
ImageWriter to print in color?


DISCUSSION ------------------------------------------------------

Color printing on the ImageWriter II printer is not part of the ImageWriter II
Printer Driver. It requires the application you are using to generate the proper
commands for color printing. For compatibility information on a particular
application, call the vendor of the application.

If you have Quickdraw GX installed, you can print in color from most
applications even if the application does not support color printing from the
normal imagewriter driver, or is not QuickDraw GX-savvy.

Other Solutions
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You may also want to consider a third-party solution such as MacPalette II from
Microspot. MacPalette II provides an ImageWriter II printer driver that allows
color printing from most applications.



Determining if the Printer is Working Properly
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If you generate a test page with the color ribbon installed, you can determine
if the printer is printing color properly. The test page will print multi-color
letters on the page.
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Generating a Test Page
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Step 1
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Turn the ImageWriter II printer off


Step 2
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Hold down the power and form feed buttons


Step 3
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Turn the ImageWriter II on, then release the buttons.



This article provides information about a non-Apple product. Apple Computer,
Inc. is not responsible for its content. Please contact the vendor for
additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you
search for a particular vendor's address and phone number.



Article Change History:
06 May 1996 - Added information on QuickDraw GX.

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