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PowerBook 190 & 5300 Series: First Drag of Icon Slow (3/96)

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Security: Everyone

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TOPIC -----

Immediately after my PowerBook computer starts up, the first time I drag an item, regardless of where it is, what it is, or what I'm doing with it (copying, moving, and so on), I get a clock on the screen and the computer waits about 15-30 seconds before it responds.

After the first drag, I do not get the delay again until I restart and try dragging something again. What is causing this and is there anything I can do to correct this issue?

DISCUSSION -----

Issue -----

This is caused by the Macintosh Easy Open (MEO) control panel. This occurs on PowerBook 5300 and 190 series computers running their original system software version 7.5.2.

Workaround -----

Disabling MEO in the Extension Manager control panel and restarting the computer prevents this issue from occurring.

Resolution -----

Installing either the PowerBook 5300 Software Update or the System 7.5 Update 2.0 will correct this issue making the workaround unnecessary.

Article Change History:
13 Mar 1996 - Added resolution information.

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