Tech Info Library

Photoflash: Opens and Quits Immediately (1/96)

```
Revised:        1/5/96
Security:       Everyone
```

Photoflash: Opens and Quits Immediately (1/96)

===

Article Created: 22 December 1995
Article Change History: 5 January 1996

TOPIC --

I use the PhotoFlash software on my Macintosh computer. Lately, when I
double-click the application to open it, it begins to open and then immediately
quits with no error message. I have tried the following but get the same
failure:
 - Reinstalled the PhotoFlash application
 - Tried to launch it after booting with extensions off
 - Made sure there is enough free memory available in the Finder before
launching the application
 - Adjusted the application's memory preference in the Get Info window
 - Reset the PRAM

DISCUSSION ---

You may have a corrupted PhotoFlash preference file. Locate the PhotoFlash
preference file in the Preferences folder of your System Folder. Drag the file
to the Trash and choose Empty Trash from the Special menu.

The next time you launch PhotoFlash, it will create a new default preference
file. Any changes you had made to your Preferences will have to be reset under
the Edit menu.

If PhotoFlash still fails to launch, see TIL article "Macintosh: System Crashes
and Basic Troubleshooting" for more help with troubleshooting extension
conflicts and system software corruption.

Article Change History:
05 Jan 1996 - Corrected minor typo.

Support Information Services

..TIL19123-Photoflash-Opens_and_Quits_Immediately_1-96_(TA34894).pdf

Tech Info Library Article Number:19123