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Newton 2.0 OS: Cannot Backup System Update (1/96)

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Security: Everyone

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TOPIC -----

Sometimes when I do a card backup on my Apple MessagePad 120 running Newton OS 2.0, it fails with a message that says, "The system update could not be backed up."

DISCUSSION -----

This is a known issue relating to memory management. If you experience this error message, you can simply reset the Apple MessagePad and then do the backup after the card is mounted.

How to Reset the Apple MessagePad

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You need to perform a "soft" reset. A Soft Reset resets the Newton OS. It does NOT erase any data or handwriting training on the Apple MessagePad. However, you should check the Time in the Date and Time Prefs preferences file. The clock in the Apple MessagePad may lose some time when you press the Reset button.

Step 1

Press and release the Reset button in the battery compartment for two seconds.

Step 2

If the Apple MessagePad is on, it restarts itself. If the Apple MessagePad is off, it turns itself on.

Support Information Services

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