Tech Info Library

Newton Backup Utility: Fails Using System 7.1.2 (1/96)

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Revised:        1/26/96
Security:       Everyone


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TOPIC -------------------------------------------------------------


I am having problems using the Newton Backup Utility on my Power Macintosh
computer using System 7.1.2.


DISCUSSION --------------------------------------------------------


This is a known issue, but there are workarounds that can solve this problem.


Symptoms
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Extensions Off
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If you attempt to launch Newton Backup Utility on a Macintosh computer that uses
System 7.1.2 (early Power Macintosh computers) with extensions off the
application starts, then stops without any messages. Newton Backup Utility does
not launch successfully.


Extensions On
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If you have extensions on a dialog appears explaining it cannot find
AppleScriptLib.  If you install AppleScriptLib from the 7.1.2 CD, a new dialog
appears explaining it cannot find DragLib.



Workarounds
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Install System 7.5 or later
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System 7.5 and later includes updated versions of the AppleScriptLib,
ObjectSupportLib, and Macintosh Drag and Drop extensions.
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Install Updated Extensions
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Use the latest versions of these extensions:

- AppleScriptLib (v1.1 or better)
- ObjectSupportLib (v1.0.2 or better)
- Macintosh Drag and Drop (v1.1 or better)

The AppleScriptLib and ObjectSupportLib ships with System 7.5 CD and the
Macintosh Drag and Drop extension can be downloaded from the Internet and online
services.

Install the 68K Version
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Use Custom install to install the 68K version of Newton Backup Utility on your
Power Macintosh instead of the PowerPC native version. The downside of using the
non-native software is that it runs a little slower.

IMPORTANT:
You must throw away any previous versions of Newton Backup Utility before
installing the 68K version. If you do not remove previous versions, the Newton
Backup Utility will still fail.


Support Information Services

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