Tech Info Library

Power Macintosh 9500: Using a Epson Stylus Color Printer (2/96)

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Revised:        2/8/96
Security:       Everyone
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Article Created: 8 February 1996

TOPIC --

This article describes how to resolve printing issues when printing from a Power
Macintosh 9500 to an Epson Stylus Color printer.

DISCUSSION --

In order to successfully print from a Power Macintosh 9500 series computer to an
Epson Stylus Color printer, follow these steps.

Step 1

Use the latest Epson printer driver. The drivers are posted on CompuServe, on
Epson's BBS, and on Epson's web page:

http://www.epson.com

According to Epson, you can use version 2.0.3AE for serial connections and use
version 2.0.2 for LocalTalk connections. Note that there are several versions of
the Epson Stylus Color printer, and each has a slightly different driver.
Contact Epson to verify which driver is recommended for your printer.

Step 2

Upgrade the firmware on the printer's motherboard. Contact Epson to identify the
ROM size and upgrade it to the proper version.

Step 3

Upgrade to Open Transport v1.0.8, which is available on the online services.

Step 4

Install the System 7.5.2 Printing Fix 1.1, which is also available on the online

services.

This article provides information about a non-Apple product. Apple Computer, Inc. is not responsible for its content. Please contact the vendor for additional information.

The Tech Info Library article titled "Locating Vendor Information" can help you search for a particular vendor's address and phone number.

These articles can help you locate the software update mentioned here:

• "Where To Find Apple Software Updates" - Lists online services for free Apple software updates.

• "Obtaining Apple Product Support in the USA" - Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech Info Library.

Support Information Services

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Tech Info Library Article Number:19317