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PowerBook 190 & 5300: Password Security & Sleep Issue (9/96)

Revised: 9/5/96
Security: Everyone

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Article Created: 15 February 1996
Article Reviewed/Updated: 5 September 1996

TOPIC -----

I am having a problem with the password security feature on the Macintosh PowerBook 190 computer. If the password security is turned on and is set to "ask password on wake", the computer will not sleep. How can I fix this?

DISCUSSION -----

Issue -----

There is a known issue with the password security feature on the PowerBook 5300 and 190 series computers. If you open the Password Security control panel and set the password security is turned on and is set for ask password on wake, the unit will not sleep.

Workaround -----

One workaround is to turn off the "ask for password on wake" feature. If this is done, the PowerBook will be able to sleep.

Resolution -----

This issue is resolved by installing the System 7.5 Update 2.0 which includes the Password Security 1.0.3 control panel.

Article Change History:
05 Sep 1996 - Reworded for clarity.
18 Mar 1996 - Added information about resolution.

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Tech Info Library Article Number:19358