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Color STW 2400: Freezes in Landscape mode w/VM ON (5/96)

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Security: Everyone

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TOPIC -----

We have a Power Macintosh 6100/66 running System 7.5.3 and a Color StyleWriter 2400. When printing color output to our Color StyleWriter 2400 in landscape mode, our computer freezes after Desktop PrintMonitor shows that 28% is complete. The problem does not occur if we:

- Select Black & White.
- Print in portrait mode.
- Disable background printing.
- Disable Virtual Memory.

We are using the Color StyleWriter 2400 v2.1.1 driver.

DISCUSSION -----

There are some known issues when printing to the Color StyleWriter 2400 with Virtual Memory enabled. The problem as outlined above is resolved with the Color StyleWriter 2500 software (v2.2) which is backward compatible with the Color StyleWriter 2400. We would suggest that all customers experiencing any software-related problems with their Color StyleWriter 2400, upgrade to the new software.

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