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PowerBook 2300: Memory Test Error Message at Startup (5/96)

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Security: Everyone

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TOPIC -----

I am getting a strange error message on my PowerBook 2300 computer at startup. It says, "The built-in memory test has detected a problem. Please contact a service technician for assistance." What does this mean?

DISCUSSION -----

Issue -----

This problem is the result of an out-of-spec RAM card. The failure was first noticed with some third party 12 MB RAM cards at Apple's manufacturing facility in Cork, Ireland. A resistor change to that third party card corrected the problem.

Resolution -----

You should have the RAM card replaced by the manufacturer.

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