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## PC Compatibility Card: Troubleshooting COM Port Mapping (5/96)

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Security: Everyone

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TOPIC -----

I have a PC Compatibility Card in my Macintosh computer. When I try to map a COM port to one of the Macintosh serial ports in the PC Setup control panel, the selection is dimmed.

DISCUSSION -----

If a serial port is already in use, the PC Setup control panel will not allow you to select that port. To select that port, you need to disable the other software first. Common causes are:

- AppleTalk may be active on that port
- Communications software may be using that port. Fax software that is set to automatically receive a fax will also block out that port
- PC Setup may already have that port mapped on the other COM port selection

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