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QuickTake 100 & System 7.5.3 Incompatibility (10/96)

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Revised:         10/18/96
Security:        Everyone
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Topic---

After installing the System 7.5 Update 2.0 on my Power Macintosh, I am no longer
able to view pictures from my QuickTake 100. When trying to view a picture, the
application either quits or I get a message that says "Unable to view the slide
because of an error."

Discussion--

This was previously thought to be an incompatibility with the System Update 2.0
Enabler. However, through further investigation, we have determined the cause
to be an incompatibility between QuickTime 2.1 and the QuickTake 1.0
application. To correct this, you need to use QuickTime 2.5 instead of QuickTime
2.1.

Article Change History:
18 Oct 1996 - Changed distribution and workaround.
09 Jul 1996 - Reformatted and reviewed.
25 Jun 1996 - Updated with new information and workaround.

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