



# Tech Info Library

## LaserWriter 12/640 PS: Complex Jobs Require More RAM (6/96)

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Security: Everyone

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TOPIC -----

I am trying to print a document which contains multiple pages on a LaserWriter 12/640 PS printer. However, I continue to get a single sheet of paper with text that reads:

```
%%[Error: ioerror; OffendingCommand: image; ErrorInfo: DCTDecodeFilter Cannot  
allocate 58608 bytes ]%%  
%%[Flushing: rest of job (to end-of-file) will be ignored]%%
```

Why can I not print this document?

DISCUSSION -----

The document you are trying to print is too complex for the amount of RAM you have installed in the printer. When either complex images or documents containing a large number of multiple fonts on a single page are sent to a 4MB LaserWriter 12/640 PS printer, you will see this error.

The only way to prevent this in the future is to either simplify your documents or add additional memory.

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