

Open Transport & Microsoft Exchange: Network Error (11/96)

Revised: 11/11/96 Security: Everyone

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TOPIC -----

I'm using Open Transport, with a fixed IP address, on my Macintosh connected with 10 Base-T Ethernet to a Microsoft NT Server running Microsoft Exchange mail server. When I launch Microsoft Exchange, I get the error message, "Network is not available." What is wrong?

DISCUSSION -----

You should not select to have TCP/IP load only when needed. To do this, open the TCP/IP control panel, select User Mode... under the Edit menu and choose either Advanced, or Administration. In the Advanced or Administration user mode you can click Options... and then deselect "Load only when needed" by clicking the checkbox to remove the "X". If no "X" is in the checkbox, this option is not selected.

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