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French Mac OS Update 2.0 & FU1 Version Issue (11/96)

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Security: Everyone

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TOPIC -----

I have a computer running the French version of System 7.5. The computer's modem sounds do not work in communications applications like Global Village's Z-Term, although MegaPhone does seem to have the modem sounds available. The modem will connect without a problem, but I cannot hear the modem handshake or connection.

After updating to System 7.5.3, I noticed other sound related problems on my computer. Audio CDs mount on the desktop and the Audio CD Player does recognize them, but there is no sound output. The Playthrough option is not available in the Sound or Monitors and Sound control panels. System sounds do not play consistently. Lastly, there is no sound output from the modem within MegaPhone. I have performed numerous clean system software installations and updates, but I cannot resolve this issues.

DISCUSSION -----

The issues you describe are related to the FU1 version of the French OS Update 2.0. This version of the update has been available from the Apple Canada Web Site for about 6 months. The FU2 version will take care of most of the issues related to sound on Macintosh Performa and Power Macintosh computers. The only issues not addressed are modem sounds. These are more related to localized versions of the drivers supplied by Global Village and are under investigation by Apple Engineering and Global Village.

Unfortunately, the Mise A Jour FU1 -7.5.3 CD-ROM is the version currently shipping from Claris Canada. The FU2 version is available from Apple Canada's Web Site as well as from SOFTWARE Updates site in the US.

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