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OT/PPP 1.0 & Global Village Combo PC Card Incompatible (5/97)

Revised: 5/5/97
Security: Everyone

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TOPIC -----

Using the Global Village PowerPort Platinum Pro PC Card (for PowerBook computers) and trying to connect with OT/PPP 1.0, I sometimes get this error dialog which states:

"The connection attempt failed: The port may already be in use by another application.

Check for other uses of the port, like an extension that receives faxes or a communication program. Also check the AppleTalk control panel to see if AppleTalk is set to use the same port being used by the Modem control panel."

DISCUSSION -----

This behavior is caused by an incompatibility between OT/PPP 1.0, and the Global Village PowerPort Platinum Pro PC Card. This is the PC card that has combined Ethernet and a 28.8 kbps modem.

Global Village has released updated software that should resolve the issue. It is available from the Global Village software update site:

ftp://ftp.globalvillage.com/pub/software/mac/PP_PC_Card_beta_OT_PPP.sea.hqx

Article Change History:
05 May 1997 - Updated with software patch information.

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