Tech Info Library

Open Transport Access to AppleTalk Network Alert (2/97)

```
Revised:        2/12/97
Security:       Everyone
```

Open Transport "Access to AppleTalk Network" Alert (2/97)

===

Article Created: 12 February 1997

TOPIC ---

Since installing Open Transport, we have users getting intermittent messages
indicating that access to their AppleTalk network has become unavailable.
Subsequently they get a similar message indicating that access to their
AppleTalk network has become available. What generates these messages?

DISCUSSION --

These are messages are generated when a Macintosh computer is unable to
communicate with its router. This usually indicates a routing device on the
network which is not configured properly, or marginal network wiring. In either
case, network administrators will need to investigate and resolve the root
cause.

As an interim measure to reduce occurrences of these alert messages, the
AppleTalk Options control panel can be installed. This control panel has the
option to suppress router related alerts. It is intended for use by ISDN users
who have connections which go up and down as needed by network traffic.

CAUTION: The AppleTalk Options control panel should not be used as a long term
solution for Macintosh computers receiving router alerts on routed networks.

The AppleTalk Options control panel can be found in the Open Transport Extras
folder with Open Transport 1.1.1 and later.

Copyright 1997, Apple Computer, Inc.

Tech Info Library Article Number:20954