

Tech Info Library

Power Macintosh Computers: Some Don't Support Mac OS 7.6 (3/97)

Revised: 3/13/97 Security: Everyone

Power Macintosh Computers: Some Don't Support Mac OS 7.6 (3/97)

Article Created: 24 February 1997

Article Reviewed/Updated: 13 March 1997

TOPIC -----

I recently purchased a Power Macintosh 8600/200 computer, and I attempted to install Mac OS 7.6 on it. However, a dialog box appeared stating that the new OS was not supported on this computer. How can I use Mac OS 7.6 on this computer?

DISCUSSION -----

The recently introduced Power Macintosh computers ship with either System 7.5, version 7.5.3 (Power Macintosh 4400/200) or System 7.5, version 7.5.5 (Power Macintosh 5500, 6500, 7300, 8600, and 9600 series computers).

None of these systems support Mac OS 7.6, and Mac OS 7.6 will NOT install on Power Macintosh 4400, 5500, 6500, 7300, 8600, or 9600 computers.

Instead, a coupon was included in the box will to allow you to upgrade to the "upgrade to 7.6" once it becomes available. The cost of the upgrade is \$9.95 (the cost of shipping/handling) plus any applicable sales tax.

IMPORTANT: If the coupon included with your computer states that the price is \$24, this is incorrect. Revised coupons with the new, lower price are expected to be available very shortly.

If you have one of these computers and would like to obtain a Mac OS Up-to-Date Coupon contact one of the following sources:

- Mac OS Up-to-Date Customer Service: 1-800-335-9258
- AppleFax: 1-800-462-4396 (You should order a Fulfillment Coupon (doc. # 11438) and a List of Qualifying Computer (doc. # 11437).
- WorldWide Web: http://www.macos.apple.com/macos/releases.html

This article was published in the 13 March 1997 "Information Alley."

$.. TIL 21011-Power_Macintosh_Computers-Some_Dont_Support_Mac_OS_7-6_3-97.pdf$

Article Change History:
13 Mar 1997 - Added Information Alley statements.

Copyright 1997, Apple Computer, Inc.

Tech Info Library Article Number:21011