Tech Info Library

Mac OS 7.6 and QuickTime Issue (4/97)

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Security:       Everyone
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Article Created: 3 April 1997
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TOPIC ---

This article describes an issue between Mac OS 7.6 and QuickTime.

DISCUSSION --

A bug in the memory manager can cause a system crash when running Mac OS 7.6 and
applications using QuickTime. Although this issue can be encountered using any
application which uses QuickTime, it will most likely be encountered during
memory intensive tasks such as compressing QuickTime movies in high end video
editing programs. Increasing the memory allocation for the video application may
help avoid this, but the best way to avoid this problem is to upgrade to Mac OS
7.6.1, which fixes this bug.

Note: this problem only occurs only with Mac OS 7.6. It does not occur with
System 7.5.5 or earlier versions of system software, nor does it occurin Mac OS
7.6.1 or later.

Article Change History:
30 Apr 1997 - Added information about Mac OS 7.6.1.

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