..TIL24877-Modem_Dials_Automatically.pdf

Apple Service - Troubleshoot and Repair

Tech Info Library

Home - CD Index - Feedback

Apple Spec DB - Hard Drives Matrix - Memory Guide -

Parts DB - Service Manuals - Software Troubleshooting

Service Programs Manual Index - U.S. - Canada

CompTIA Codes - Ordering Parts FAQ - Product Service

Matrix - REAs - Service Excellence

TITLE

Modem Dials Automatically

Article ID: 24877 Created: 4/15/99 Modified: 4/15/99

TOPIC

My modem automatically dials up my Internet service provider after I sign off. How can I stop this behavior?

DISCUSSION

An application or control panel setting can be set to automatically connect to the Internet.

To stop this behavior, check the following items:

- Remove the start up file in the Startup Items folder.
- Open the Remote Access control panel and click the Options... button; an Options window will appear. Click the Protocol tab, then
 select the PPP protocol. Click the "Connect automatically when starting TCP/IP applications" checkbox to deselect this option.
 Close the Remote Access control panel.
- Open the TCP/IP control panel. Verify that the User Mode is set for Advanced. (The User Mode can be set by selecting User Mode... in the Edit menu.) Click the Options... button; an Options window will appear. Click the "Load only when needed" checkbox to select that option.
- · Turn off File Sharing and Web Sharing.
- Check the e-mail application settings.

Quitting the web browser is not necessary if the above settings are correct.

EXTENDED Information - Apple Internal Use - Service Providers and Support Professional

Document Information

Product Area: Apple Software; Communications-Networking

Category: Internet Connection Sub Category: General Topics

APPLE NEED-TO-KNOW CONFIDENTIAL: Do NOT forward, copy, or otherwise replicate or disseminate verbally, electronically, or in hardcopy (except to those individuals within your organization who have a legitimate business need to know the information, and who have agreed in writing, to keep it confidential), unless Apple has given prior written authorization.

Copyright © 1999-2000, Apple Computer, Inc.