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### TITLE

Modem Dials Automatically

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### TOPIC

My modem automatically dials up my Internet service provider after I sign off. How can I stop this behavior?

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### DISCUSSION

An application or control panel setting can be set to automatically connect to the Internet.

To stop this behavior, check the following items:

- Remove the start up file in the Startup Items folder.
- Open the Remote Access control panel and click the Options... button; an Options window will appear. Click the Protocol tab, then select the PPP protocol. Click the "Connect automatically when starting TCP/IP applications" checkbox to deselect this option. Close the Remote Access control panel.
- Open the TCP/IP control panel. Verify that the User Mode is set for Advanced. (The User Mode can be set by selecting User Mode... in the Edit menu.) Click the Options... button; an Options window will appear. Click the "Load only when needed" checkbox to select that option.
- Turn off File Sharing and Web Sharing.
- Check the e-mail application settings.

Quitting the web browser is not necessary if the above settings are correct.

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#### Document Information

Product Area: Apple Software; Communications-Networking  
Category: Internet Connection  
Sub Category: General Topics