

## Tech Info Library

---

### TITLE

iMac: Installing Memory (2 of 2)

Article ID: 43013  
Created: 7/29/98  
Modified: 6/17/99

---

### TOPIC

This is part two of a two part article explaining how to install memory in your iMac.

---

### DISCUSSION

*(This information is gleaned from the Info Center online help system, which is located on your computer's hard disk.)*

**(Note:** The first half of this procedure is covered in TIL Article 43012: [iMac: Installing Memory \(1 of 2\)](#)

16. If you moved around the room at all, you may have generated some static electricity. Touch any exposed metal on the logic board/drive assembly. This helps protect the computer from damage caused by electrostatic discharge.

17. Carefully snap off the metal shield by lifting both sides.

18. To install a DRAM DIMM, align it in the DRAM slot and push the DIMM down until it snaps into place.

**Important:** Do not touch the DIMM's edge connectors. Handle the DIMM only by the other edges. The SO-DIMM is designed to fit into the slot only one way. Align the notch in the DIMM with the small rib in the slot and insert the DIMM at an angle. Snap the DIMM into place by pushing down on it until it is lying flat and parallel to the main logic board. Your DIMM's shape and components may vary.

19. Snap the metal shield back into place.

20. To install video memory, place the SO-DIMM in the slot.

21. With one hand on the plastic handle, gently lower the logic board/drive assembly straight down into the computer until it is in place.

22. Use a Phillips screwdriver to screw the two screws back inside the plastic handle.

23. Reconnect the four cables. Note: You may need to use a screwdriver to reconnect the video cable.

24. If your computer has clamps over any cables, tuck the cables underneath the clamp. If the clamp has a screw, replace the clamp over the cable, then screw the clamp into place.

25. Replace the plastic cover. Make sure you snap it back into place around all of the edges. Note: If the cover doesn't fit properly, check the cable connections to make sure the cables are layered properly.

26. Use a Phillips-head screwdriver to screw the screw back on the lower back cover.

27. If you locked the back cover, place the security cable through the handle and lock the cover.

28. Reconnect the cables and power cord you disconnected from your computer and turn on the computer. If you need help reconnecting your cables, see the setup instructions that came with your computer.

**Warning:** Never turn on your computer unless all of its internal and external parts are in place. Operating the computer when it is open or missing parts can be dangerous and damage your computer.

**Document Information**

Product Area: iMac

Category: iMac Hardware

Sub Category: General Topics

---

APPLE NEED-TO-KNOW CONFIDENTIAL: Do NOT forward, copy, or otherwise replicate or disseminate verbally, electronically, or in hardcopy (except to those individuals within your organization who have a legitimate business need to know the information, and who have agreed in writing, to keep it confidential), unless Apple has given prior written authorization.

Copyright © 1999-2000, Apple Computer, Inc.