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TITLE

Power Macintosh G3/G4: Black Screen After Installing
ATA Zip Drive

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TOPIC

After installing an internal Iomega Zip drive on a Power Macintosh G3 (Blue and White), the computer boots to a black screen.

DISCUSSION

On Power Macintosh G3 (Blue and White) and Power Mac G4 computers, it is important to make sure that the power cable is connected to the internal Zip drive before powering up the computer. If only the data cable is connected, the computer will start up to a black screen.

If this should occur, power down the computer and make sure both the data and power cables are properly connected to the internal Zip drive then reboot the computer. If the problem persists, consult your Apple-authorized service provider for further troubleshooting.

EXTENDED Information - [Apple Internal Use](#) - [Service Providers and Support Professional](#)

Document Information

Product Area: Computers

Category: Power Macintosh

Sub Category: Power Macintosh G3 - Blue and White

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