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4D Server: Quadra 800 Cache Problem & Workaround (5/93)

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Security: Everyone

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TOPIC -----

I'm setting up a 4D Server 1.0.2 on a Quadra 800 with System 7.1. The 4D Server package does not allow users to connect when the Quadra 800 cache is turned on. The error message is "maximum user count exceeded" when in fact no users are logged on. If cache is turned off, the problem disappears.

DISCUSSION -----

Acius Technical Support provides a workaround:

1. Disable the cache and restart the Quadra 800.
2. Start up the 4D Server and proceed through the server's initialization routine.
3. Quit the 4D Server.
4. Turn cache back on and restart the Quadra 800.
5. Start up the 4D Server.

The problem involves the hardware "key" device required by the 4D Server product. The key attaches to the ADB bus and the 4D Server accesses the key to determine the number of authorized users.

For further assistance, contact Acius Technical support directly.

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