



Tech Info Library

Network Administrator Toolkit & Quarterdeck Mail Issue (10/96)

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Security: Everyone

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TOPIC -----

I have performed a clean system software installation, then an Apple Network Administrator Toolkit (ANAT) installation, and then a Quarterdeck Mail installation. Quarterdeck Mail will not load because of an unknown error, what is wrong?

DISCUSSION -----

You are experiencing a problem between extensions. If you disable the Network Assistant Startup extension, the Quarterdeck Mail extension loads properly. Ordinarily the Quarterdeck extensions loads after ANAT.

You need to rename either the Quarterdeck, or the Network Assistant Startup extension so the Quarterdeck extension load ahead of Network Assistant Startup alphabetically.

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